

Hybrid AI Models for Balancing Privacy and Innovation in Government Infrastructure

Samreen Rizvi (samreenrizvi0310@gmail.com)

Information Technology, Tata Consultancy Services (TCS), Uttar Pradesh, India



Copyright: © 2023 by the authors. Licensee [The RCSAS \(ISSN: 2583-1380\)](http://www.thercsas.com). This article is an open access article distributed under the terms and conditions of the Creative Commons Attribution Non-Commercial 4.0 International License. (<https://creativecommons.org/licenses/by-nc/4.0/>). Crossref/DOI: <https://doi.org/10.55454/rcsas.3.12.2023.004>

Abstract: *The rapid advancement of Artificial Intelligence (AI) has transformed numerous aspects of our lives including government operations. Although artificial intelligence has high possibilities of making governments effective, and fast in decision-making and providing citizen services, there are many challenges related to citizens' private life and personal information. It is a recent review paper on the hybrid AI model as a new method of balancing privacy innovation in government architecture. Initially, we look at the increasing use of AI in government with the respective concerns on privacy. We will give an overview of traditional and hybrid AI modes before discussing why hybrid models preserve privacy better. Then, we will explore particular hybrid models of AI for government purposes and discuss issues surrounding federated learning, differential privacy, homomorphic encryption, and secure multi-party computation. These models are applied in practice through case studies. In addition, we discuss some of the salient issues that surround the application of artificial intelligence in the government structure. There are also technological challenges, governance and regulatory issues, trust issues in the public, and potential for disruptive innovations. Additionally, we look at future technologies and areas for further research that may enhance the responsible application of AI. By analyzing the potential and limitations of hybrid AI models, this review paper aims to inform policymakers, researchers, and practitioners working towards a future where government infrastructure leverages the power of AI while safeguarding individual privacy and ethical considerations.*

Keywords: Artificial Intelligence, Balancing Privacy, Deep Learning, Hybrid AI Models, Machine Learning

Article History: Received: 18 Dec- 2023; Accepted: 25 Dec- 2023; Published/Available Online: 30 Dec- 2023;

I. Introduction

Governments around the world are increasingly turning to AI to improve efficiency, decision-making, and public service delivery. There are many advantages that the public sector enjoys from AI including streamlining administrative procedures, optimizing resource allocation, and predicting public health outbreaks. However, AI integration in government infrastructure poses crucial issues regarding personal privacy and the safety of the information kept [1]. The proliferation of personal data in support of AI innovation raises questions about such privacy as what is needed today. Lack of safeguards exposes sensitive information hence predisposing one to discrimination, social segregation, and worse still, abuse of authority. Hence, it is important to establish strong and ethical models for AI regulation within government. This, however, leads to the emergence of hybrid AI models that could potentially resolve some of the issues mentioned above [2]. Hybrid models combine traditional AI methods with privacy-preserving technologies. They allow governments to apply advanced technologies while reducing the risk of information leakage and undermining personal rights [3][4]. This review paper explores the potential of hybrid AI models for balancing privacy and innovation in government infrastructure.

A. Applications of AI in Government

The application of AI in government is rapidly expanding across various domains [5][6][7][8]. These domains and their explanation are given below.

- **Public Safety:** AI algorithms are used to analyze crime patterns, predict crime hotspots, and allocate resources more effectively [9].
- **Healthcare:** AI-based systems assist in medical diagnosis, personalize treatment plans, and predict disease outbreaks [10].
- **Education:** Adaptive learning platforms leverage AI to personalize learning experiences and improve student outcomes [11] [12].

- Finance and taxation: AI algorithms are employed to detect fraudulent activities, combat financial crime, and optimize tax collection [13].
- Infrastructure Management: AI is used to monitor and optimize infrastructure systems such as transportation networks and energy grids.

These diverse applications demonstrate the immense potential of AI to revolutionize the way governments operate and deliver services[14].

B. Need for Hybrid AI Models

Hybrid AI models offer a promising approach to navigating the complex landscape of privacy and innovation in government. Hybrid models can create significant insights from data while minimizing the risk of privacy violations by combining classic AI approaches with privacy-preserving technology. The potential of several hybrid AI models for government applications, such as federated learning, differential privacy, homomorphic encryption, and secure multi-party computation is investigated in this review paper. We also discuss the challenges and advantages involved with adopting hybrid AI in government infrastructure and present suggestions for future work. This review paper will be the foundation of an era where ethically guided strong governance and innovative solutions intersect for mutual benefit.



II. Background

A. Types of AI Models

AI models can be categorized into three types- machine learning, deep learning and traditional AI models.

Machine Learning (ML): This AI model learns from data without being explicitly structured. It uses algorithms to identify patterns and relationships in data that enable it to make predictions or decisions based on new information. There are three types of machine learning models which are supervised learning, unsupervised learning, and reinforcement learning [15].

- Supervised learning: In this AI model, it is trained based on recorded data with the expected outcome of each data point. It understands how given inputs are related to each other and thus predicts unknown inputs [16]. The system learns by marking some emails as ‘spam’ while others are not. For example, these emails can be used to train a spam filter that better identifies spam emails.
- Unsupervised learning: Unlabeled data are handled in a controlled study. Without prior knowledge of the desired outcome, the AI model automatically discovers patterns and relationships in the data. This method is useful for applications such as anomaly detection, clustering, and dimensionality reduction [17]. For example, unsupervised learning algorithms can be used to segment consumers based on their purchase history.
- Reinforcement learning: This AI model learns through interaction and feedback with its environment. The model is rewarded for desirable behavior and punished for undesirable behavior allowing it to learn through trial and error. This approach is widely used to teach robots and autonomous systems [18].

Deep Learning (DL): The human brain determines the basis of this AI model. A multilayered artificial neural network capable of processing complex relationships between data items constitutes it. For instance, in image recognition, natural language processing, or speech recognition, DL models work particularly well [19].

Traditional AI (Expert Systems): These models rely on human defined rules and logic to solve specific problems [20]. They are not capable of learning from data and are generally limited to well-defined tasks. For example, a traditional AI system could be used to schedule flights based on pre-defined criteria.

B. Traditional vs Hybrid AI Models

Hybrid AI models also face some challenges. Combining different models and technologies can increase the complexity of the system, making it harder to design, implement, and maintain. In some cases, the lack of sufficient data can hinder the effectiveness of hybrid models. Training and running hybrid models can be computationally expensive, requiring high performance computing resources [21].

Table 2.1: Traditional vs Hybrid AI Models Features

Feature	Traditional AI	Hybrid AI
Learning approach	Rule Based	Data Driven
Adaptability	Limited	Adapts to new data
Flexibility	Inflexible	Can be customized to specific needs
Privacy concerns	Less prone to privacy issues	May require additional privacy preserving techniques
Examples	Expert systems and decision trees	Federated learning and differential privacy

Hybrid AI models also faces some challenges [22]. Combining different models and technologies can increase the complexity of the system, making it harder to design, implement, and maintain. In some cases, the lack of sufficient data can hinder the effectiveness of hybrid models. Training and running hybrid models can be computationally expensive, requiring high-performance computing resources.

III. Hybrid AI Model Applications for Government

Hybrid AI models are like powerful tools that governments can use to do many things better. They mix different kinds of smart computer systems to help with important jobs. One big way they help is by making sure that the government's resources, like money and services, are used wisely. These models look at lots of information and use it to predict things, like how many people might need help in a certain area. This helps the government plan where to put things like hospitals or schools so they can help more people and spend money better. They also work like strong shields for the government's computer systems. By using different smart techniques, they can find and stop bad things from happening to important government information. This keeps things safe and secure, which is super important for keeping the country safe too. These smart models also help the government make better rules and decisions. They consider various factors and explain the possible consequences of a regulation for the government and its citizens. It assists the government to be more equitable and rational in decision-making that benefits all people. Specific hybrid AI models are applied to government infrastructure in this section.

A. Federated Learning (FL)

FL lets many people train an AI model cooperatively without disclosing their data. FL can be used in government for tasks like fraud detection, health surveillance, traffic optimization, and differential privacy. Financial organizations and government agencies can work together to train a fraud detection algorithm without revealing sensitive client data. In health surveillance, public health authorities can use data from hospitals and clinics to develop a disease prediction model while maintaining patient anonymity. Transportation authorities may enhance traffic flow by using FL to analyze data from individual cars while protecting their privacy in traffic optimization [23].

B. Differential Privacy (DP)

DP method puts some level of statistical interference in the data but with valuable information. For instance, about the census survey, in the case of national statistics such as that of population, health, and poverty levels, DP is quite useful in government applications. Statistical agencies can employ DP in the analysis of censored data for publication without risking the confidentiality of the individual respondents in censuses. Government agencies can also use double padding in social welfare programs to locate beneficiaries of social welfare benefits without exposing their private information [24]. Law enforcement agencies can use DP in targeted interventions to analyze crime data and identify crime hotspots to which resources may be assigned in a way that ensures that individuals' identity information is not compromised.

C. Homomorphic Encryption (HE)

HE enables calculations on encrypted data without first decrypting it. Governments can use this technology to analyze sensitive data without exposing it to unauthorized access. Tax audits, medical research, and national security are all possible uses. Tax authorities may conduct audits on encrypted financial data without having to decode it, safeguarding taxpayer privacy. Researchers in medical research can use encrypted medical data

to discover novel treatments and cures while maintaining patient anonymity. Intelligence services can use HE to analyze encrypted communications without jeopardizing sources and techniques in national security.

D. Secure Multiparty Computation (SMC)

SMC allows different entities to examine the information collectively without disclosing any personal inputs. Such a technology can be used by governments for purposes of joint investigation, market research, and risk assessment. Joint investigation is a scenario where multiple jurisdiction law enforcement agencies can share data for analysis and not jeopardize the country's security through secure multiparty computation. Private companies do not have to disclose sensitive business information in market research conducted by government agencies.

IV. Challenges and Limitations

There is a huge potential for a hybrid AI model for balancing innovation and privacy in government infrastructure but these aspects have to be addressed. However, the existence of these limitations may limit the efficiency and popularization of such technologies.

A. Technical Challenges

Technical challenges include model complexity, data heterogeneity, computational limitations, and privacy utility trade-offs. In terms of model complexity, building and deploying hybrid AI models may be difficult and need specialized knowledge. Integrating multiple technologies and maintaining compatibility can be challenging [25]. In terms of data asymmetry, government data is often generated from multiple sources of varying quality and quality. These disparate data may be difficult to combine and adjust for hybrid models. Given computational constraints, training and implementing complex hybrid models requires large computational resources that may not be readily available to all government agencies, especially small ones. Privacy protection strategies to consume the role often come at the cost of lower accuracy or efficiency in privacy management tasks. Finding the best combination between privacy and functionality is important for a successful model deployment.

B. Governance and Regulations Challenges

Governance and regulatory barriers include a lack of clear guidelines, data ownership, and accessibility issues, accountability, and liability concerns [26]. The legal and policy framework around AI governance in government is still evolving due to the lack of clear standards and it creates uncertainty and hinders responsible management. Determining data ownership and access rights can be difficult due to data ownership and accident concerns. Responsibilities and establishing clarity for building, using, and potentially abusing AI systems in government are critical to public trust and delivering responsible AI practices for accountability and accountability.

C. Public Trust and Transparency Issues

Challenges related to public trust and transparency includes challenges of limited public knowledge, algorithmic bias and interpretability. Many individuals lack an understanding of AI and its potential consequences due to public ignorance which leads to fear and mistrust. In terms of algorithmic bias hybrid AI models, however, inherit and perpetuate biases in the underlying data which can lead to incorrect and biased results.

D. Data Security and Privacy

Data security and privacy issues include the risk of data breaches and data sharing concerns. Even with privacy settings, there is always the risk of data breaches and unauthorized access to sensitive information [27]. Information collected for one purpose can be used for other purposes without consent or without security raising privacy concerns. Sharing data across borders can be difficult due to data privacy laws and standards.

E. Interoperability and Scalability

Government agencies and programs may use incompatible data structures and networks, preventing collaboration and data sharing. Applying hybrid AI models to big government data and complex problems can be complex and resource-intensive. Integrating hybrid AI models into existing government policies and processes can be challenging, thus requiring significant investments in technology and training.

Ongoing research and development efforts address these limitations. Many initiatives focus on developing new privacy protection strategies, improving the definition and interpretation of AI models, and establishing ethical guidelines for AI governance. Advances in computing power and distributed computing technologies provide training, and developing complex models that deal with large data sets is possible.

V. Future Directions

The future of Hybrid AI in government policy holds great potential. Emerging technologies and advances in research offer exciting opportunities for innovative development and responsible policy. Emerging technologies such as quantum computing and block chain are key to unlocking faster, safer, and more efficient models of AI to transform data sharing and collaboration in government agencies. Leverage these emerging technologies implementation, focusing on critical core research and implementing a responsible AI-based governance framework. Direction of the challenge, the hybrid approach that can unlock the transformational potential of AI paradigms will pave the way for a future that AI empowers governments to serve citizens more efficiently, effectively and transparently while adhering to ethical standards and protecting individual privacy. Research efforts focused on developing standardized data structures, increasing model interpretability, and reducing algorithmic biases will pave the way for AI solutions that are more appropriate, transparent, and monitoring significant ensuring adequate AI governance and facilitating collaboration with various stakeholders. By leveraging these developments and prioritizing ethical policies, government officials can unlock the transformative potential of hybrid AI, empowering them to better serve citizens while creating their privacy the information protection.

VI. Conclusion

This review paper explored the potential of hybrid AI models as a promising approach to address the critical balance between innovation and privacy in government infrastructure. By combining traditional AI techniques with privacy-protecting technologies, hybrids offer robust solutions to harness the power of AI, reducing the risk of data breaches and personal privacy violations discussion disclosure of their roles in various government agencies Federal studies, different privacy, homogenous. However, when we dive into various AI paradigms including encryption and multinational computing including security; the paper also acknowledges the significant challenges and limitations associated with implementing this model, including technical barriers, governance and regulatory frameworks, public trust and transparency concerns, and scalability issues. His prospects remain optimistic. Emerging technologies, ongoing research, and a focus on responsible AI governance provide a means to overcome these barriers and unlock the full potential of this technology by prioritizing ethical considerations, robust governance mechanisms, and collaboration with various stakeholders we will be able to implement we can use also and protect their privacy and data security. This review paper encourages further research and development efforts in the field of hybrid AI for government applications. Collaborative efforts focused on addressing technical challenges, establishing ethical frameworks, and building public trust will be instrumental in realizing the vision of a government that leverages the transformative power of AI while upholding fundamental ethical principles and individual rights.

References

- [1] G Y. K. Dwivedi et al., "Artificial Intelligence (AI): Multidisciplinary perspectives on emerging challenges, opportunities, and agenda for research, practice and policy," *International Journal of Information Management*, vol. 57, p. 101994, Apr. 2021, doi: 10.1016/j.ijinfomgt.2019.08.002.
- [2] N. Gupta, S. Kr. Gupta, R. K. Pathak, V. Jain, P. Rashidi, and J. S. Suri, "Human activity recognition in artificial intelligence framework: a narrative review," *Artificial Intelligence Review*, vol. 55, no. 6, pp. 4755–4808, Jan. 2022, doi: 10.1007/s10462-021-10116-x.
- [3] J. Reis, P. E. Santo, and N. Melão, "Artificial Intelligence in Government Services: A Systematic Literature Review," in *Advances in intelligent systems and computing*, 2019, pp. 241–252. doi: 10.1007/978-3-030-16181-1_23.
- [4] D. Valle-Cruz, E. A. Ruvalcaba-Gómez, R. Sandoval-Almazán, and J. I. Criado, "A Review of Artificial Intelligence in Government and its Potential from a Public Policy Perspective," *A*, Jun. 2019, doi: 10.1145/3325112.3325242.
- [5] M. J. Ahn and Y. Chen, "Artificial Intelligence in Government:," *AI*, Jun. 2020, doi: 10.1145/3396956.3398260.
- [6] D. Valle-Cruz and R. Sandoval-Almazán, "Towards an understanding of artificial intelligence in government," *AI*, May 2018, doi: 10.1145/3209281.3209397.

- [7] C. E. Jiménez-Gómez, J. Cano-Carrillo, and F. Falcone, "Artificial intelligence in government," *IEEE Computer*, vol. 53, no. 10, pp. 23–27, Oct. 2020, doi: 10.1109/mc.2020.3010043.
- [8] O. S. Al-Mushayt, "Automating E-Government services with artificial intelligence," *IEEE Access*, vol. 7, pp. 146821–146829, Jan. 2019, doi: 10.1109/access.2019.2946204.
- [9] D. M. Leslie, "Understanding Artificial Intelligence Ethics and Safety: A guide for the responsible design and implementation of AI systems in the public sector," *Social Science Research Network*, Jan. 2019, doi: 10.2139/ssrn.3403301.
- [10] W. Liu, Y. Xu, D. Fan, Y. Li, X.-F. Shao, and J. Zheng, "Alleviating corporate environmental pollution threats toward public health and safety: The role of smart city and artificial intelligence," *Safety Science*, vol. 143, p. 105433, Nov. 2021, doi: 10.1016/j.ssci.2021.105433.
- [11] L. Chen, P. Chen, and Z. Lin, "Artificial Intelligence in Education: a review," *IEEE Access*, vol. 8, pp. 75264–75278, Jan. 2020, doi: 10.1109/access.2020.2988510.
- [12] O. Zawacki-Richter, V. I. Marín, M. Bond, and F. Gouverneur, "Systematic review of research on artificial intelligence applications in higher education – where are the educators?," *International Journal of Educational Technology in Higher Education*, vol. 16, no. 1, Oct. 2019, doi: 10.1186/s41239-019-0171-0.
- [13] N. Wang, Y. Liu, Z. Liu, and X. Huang, "Application of Artificial Intelligence and Big Data in Modern Financial Management," *AI*, Jun. 2020, doi: 10.1109/icaie50891.2020.00027.
- [14] L. McMillan and L. Varga, "A review of the use of artificial intelligence methods in infrastructure systems," *Engineering Applications of Artificial Intelligence*, vol. 116, p. 105472, Nov. 2022, doi: 10.1016/j.engappai.2022.105472.
- [15] F. Barboza, H. Kimura, and E. I. Altman, "Machine learning models and bankruptcy prediction," *Expert Systems With Applications*, vol. 83, pp. 405–417, Oct. 2017, doi: 10.1016/j.eswa.2017.04.006.
- [16] T. Hastie, R. Tibshirani, and J. Friedman, "Overview of supervised learning," in *Springer series in statistics*, 2008, pp. 9–41. doi: 10.1007/978-0-387-84858-7_2.
- [17] B. R. Kiran, D. M. Thomas, and R. Parakkal, "An overview of Deep learning based methods for Unsupervised and Semi-Supervised Anomaly Detection in videos," *Journal of Imaging*, vol. 4, no. 2, p. 36, Feb. 2018, doi: 10.3390/jimaging4020036.
- [18] Y. Li, "Deep Reinforcement Learning: An Overview," *arXiv (Cornell University)*, Jan. 2017, doi: 10.48550/arxiv.1701.07274.
- [19] L. Deng et al., "Recent advances in deep learning for speech research at Microsoft," *AD*, May 2013, doi: 10.1109/icassp.2013.6639345.
- [20] A. B. Arrieta et al., "Explainable Artificial Intelligence (XAI): Concepts, taxonomies, opportunities and challenges toward responsible AI," *Information Fusion*, vol. 58, pp. 82–115, Jun. 2020, doi: 10.1016/j.inffus.2019.12.012.
- [21] Quixy Editorial Team, "Advances in artificial intelligence: Power of generative, conversational, and hybrid AI," *Quixy*, Nov. 20, 2023. <https://quixy.com/blog/advances-in-artificial-intelligence/#:~:text=Conversational%20AI%20powers%20chatbots%20and,data%20extraction%20or%20sentiment%20analysis>.
- [22] M. Zaresefat and R. Derakhshani, "Revolutionizing Groundwater Management with Hybrid AI Models: A Practical Review," *Water*, vol. 15, no. 9, p. 1750, May 2023, doi: 10.3390/w15091750.
- [23] G. Boesch, "An Introduction to federated Learning: challenges and applications," *viso.ai*, Mar. 16, 2023. <https://viso.ai/deep-learning/federated-learning/>
- [24] M. Abadi et al., "Deep Learning with Differential Privacy," *DL*, Oct. 2016, doi: 10.1145/2976749.2978318.
- [25] B. Bredeweg and M. Kragten, "Requirements and challenges for hybrid intelligence: A case-study in education," *Frontiers in Artificial Intelligence*, vol. 5, Aug. 2022, doi: 10.3389/frai.2022.891630.
- [26] A. Taeihagh, "Governance of artificial intelligence," *Policy and Society*, vol. 40, no. 2, pp. 137–157, Apr. 2021, doi: 10.1080/14494035.2021.1928377.
- [27] D. Elliott and E. Soifer, "AI technologies, privacy, and security," *Frontiers in Artificial Intelligence*, vol. 5, Apr. 2022, doi: 10.3389/frai.2022.826737.